



November 21, 2022

Re: Fiscal Year 2023 Budget

Dear Homeowner at Crosspointe Swim and Racquet, Inc.,

Enclosed please find the approved 2023 budget for your Association. The Board of Trustees and Management have made every effort to control costs in order to keep the assessment fee as low as possible while continuing to provide quality services for Crosspointe. Please take note of the important information below.

- There is an increase in the assessments for **2023**. Please see the budget enclosures for more information. If you have questions about these documents, please contact us at 1-866-433-3187 or by email at [heather.mcdevitt@fsresidential.com](mailto:heather.mcdevitt@fsresidential.com)
- Statements for those who pay by paper check or utilize their bank's online bill-paying service should be delivered to you in the coming weeks. Owners enrolled in **ClickPay** recurring payments (Auto Pay) will NOT receive statements. If you have not received your statements by late December, please contact our Customer Care Center at 1-866-433-3187 or by email [AR.DCMetro@fsresidential.com](mailto:AR.DCMetro@fsresidential.com).
- Visit your community website at <https://crosspointecommunity.connectresident.com/> to view your account history, update your mailing address, obtain community information, Association documents, forms, applications, etc.
- **Electronic one-time or recurring payments:** You can make a one-time e-payment or schedule recurring e-payments by visiting [www.fsresidential.com](http://www.fsresidential.com) and clicking on "make a payment" at the top of the page. If you already participate in online payments through **ClickPay** please **log in** to make sure your payment information is correct. For payment assistance call 1.888.354.0135.
- **Personal check or bank bill payer service:** If you currently pay by check or utilize your bank's online bill-paying service to pay your assessments, you will need to **update the payment amount** per your statement. Please send personal checks with the provided statement and envelope for accuracy.
  - Your Account Number must be present on your payment
  - Checks must be made out to **Crosspointe Swim and Racquet, Inc.**, not FirstService Residential
  - Checks must be mailed to the lockbox address (below) for timely processing

Crosspointe Swim and Racquet, Inc.  
c/o FirstService Residential  
PO Box 30403  
Tampa, FL 33630-3403

Sincerely,

FirstService Residential DC Metro  
Management Agent for Crosspointe Swim and Racquet, Inc.

Enclosure: Approved Appendix A 2023 Budget Replacement Reserve Disclosure Letter